



**GOLDEN EAGLE**  
IT TECHNOLOGIES PVT LTD

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## **Security Services**



## ADMIN PANEL :

- Admin panel is the control panel for the security officer and client mobile application. It is used to create both the officer and client type users.
- Admin panel maintains all the information of the officers such as their personal detail, job schedule, job location, notification, tasks, attendance, leaves, daily report, etc.
- It can also manage information about all the registered clients such as their personal detail, their property or location where they want the security service.
- All the data came from the officer and client application also visible in the tabular format according to the relative module with the specific officer.
- Admin can also send notifications from here to all the officers or the selected one for any message admin wants to circulate in whole organisation.
- Incident captured by the officer at the time of duty are also listed here to take action on them. Awaiting and Close both the options are available in action column. officer detail is saved with the action he/she chooses.
- We can also create schedule for the officer to a particular registered location. After creating schedule it will show on the officer's mobile application in the schedule tab also.
- Courtesy report dynamic option setting are available here to list them in the officer courtesy report format. After filling these courtesy report officer can save them in PDF format.
- Geo fencing is created while we create a new location, which allows us to track the officer on job. Which helps us to know the exact location of the officer that he/she is on location or not.

- We can also see the list of the daily report and courtesy report submitted by the officer about their shift and the tasks they have done in the shift time.



## CLIENT APPLICATION :

- **Dashboard** : It shows the list of officers who are providing service on the location registered by the client. Officer details are also provided here such as reports and other details.
- **Properties list** : It shows the registered location list regarding that client. This tab shows all the detail of the property including the address.
- **Notification** : Client can get incident notification about his/her property if the officer reported any incident, working on that location. And whenever client opens notification tab all the notifications shows in a list.
- **Reports** : Client is able to report any incident regarding the location he/she registered and also see the list of the incident which reported earlier.
- **Profile** : Client app also shows the profile of the client and has the ability to update the existing information along with Profile picture and other fields.



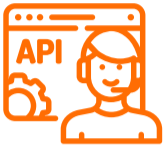
## CLIENT APPLICATION :

- **Schedule** : Officer can see his/her created schedule by date in the schedule tab and schedule also shows the task details which needs to complete in that particular shift.
- **Reports** : All the reports published by the officer such as incident report, courtesy report and daily report are listed in this tab. All the reports has the information of the scheduled shift and its tasks.
- **Attendance** : Officer can check their earlier attendance detail in the attendance tab. According to the time they have worked.
- **Leaves** : leaves tab allows you to show the leave date along with the leave status. Officer can also apply for leave on future dates.
- **Notifications** : Officer can get notification while any schedule is created for him/her. Admin can also send any other important message to the officer is listing here.
- **Accidents** : Officer can report any accident by capturing the video and also describe it. after saving it, officer can see all the accident list in the accident tab.
- **Shift** : It shows the shift date and time. After starting the shift a progress bar can show the status of the breaks and working time for that shift and below that officer can see the task list he has to complete in that shift. Officer also has the ability to mark the task done for an ongoing shift.



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## THIRD PARTY INTEGRATION :

- **Firestore :** We use firestore integration for sending notification on mobile devices by preserving the device id in the database and use them while sending the notification.
- **Google maps :** Google maps are use to create geofencing for any particular location and also helps to update the existing geofencing. It helps to track the officer scheduled to that location for doing shift.